

Number Porting Pre-Requirement

- Recent invoice must be not older than three months from the date of the signed porting agreement.
- Information in this form must match details stored by the current (losing) provider. Any details that do not match will cause rejection by losing the provider and attract rejection costs.
- Each application form is for one physical address only.
- If multiple service (losing/donor) providers host numbers, a separate porting batch will be required for each provider.
- Number(s) porting applications are not instantaneous and have lead times based on the category of the port from the acceptance by the current (losing) service provider:
 - Category A or simple porting - 2-10 (upto 15) business days
 - Category C or complex porting 10-35 (upto 90) business days
- We recommend contacting the current (losing) provider to confirm the porting category required for numbers to port successfully. The losing service provider will dictate the acceptance of the porting application and the category needed to port the numbers successfully.
- We recommend confirming with your current (losing) provider if any linked/associated numbers need to be ported together. Not all numbers attached to an account are listed on the latest invoice, but they will still cause rejection and incur rejection fees.
- The Customer Authority (CA) for porting presented by this form is only accepted for 90 calendar days from the Acceptance Date of this application. In cases where CA has expired, this Porting Application becomes invalid and will not be accepted by the current (losing) provider and will require a new application with associated costs.
- Local Number Portability industry code (C540:2013 and consecutive updates) will be strictly followed for all requests.

Porting fees and porting rejection fees updated on our website.

Current Service Phone Number Provider Information

Current Service Provider, as it appears on the latest invoice:

Account number with Current Service Provider, as it appears on the latest invoice:

Account name with Current Service Provider, as it appears on the latest invoice:

ABN/ACN of the account holder:

Full Geographical address of the account holder (PO Boxes are not accepted):

Contact Full Name

Note:

Please submit a recent copy of the invoice from your current provider. The invoice must be no older than three months from the date the porting agreement is signed.